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Change Service Requested

Important Information. Please open immediately!

DEPARTMENT OF SOCIAL AND HEALTH SERVICES

HEALTH AND RECOVERY SERVICES ADMINISTRATION Olympia, Washington

To: All Providers Memo #: 10-17

Managed Care Organizations Issued: May 17, 2010

From: Douglas Porter, Assistant Secretary For More Information, call:

Health and Recovery Services Administration 1-800-562-3022, option 2

Subject: Notification to Providers of Changes in Rates in Fee Schedules

Effective immediately, the Department of Social and Health Services (the Department) reserves the right to change rates in Department/HRSA fee schedules without notifying providers. Providers are encouraged to check the Department/HRSA website frequently for the most up-to-date reimbursement information.

The Department has established a new LISTSERV® by provider category. Providers who sign up for this electronic communication may receive timely notice of rate changes in their areas of specialty. Sign-up for the new LISTSERV® at: https://fortress.wa.gov/dshs/hrsalistsrvsignup/.

Why the Change?

Due to the high cost per notification, the Department is making these updates available online only, with the exception of hospital payment rates that must be mailed to affected providers per WAC 388-550-5550. This is better stewardship of taxpayer dollars.

When Does the Department Typically Change Rates in Fee Schedules?

The Department typically changes rates in its fee schedules when Medicare changes its rates and/or Relative Value Units (RVUs) and when the legislature authorizes rate adjustments (increases or decreases).

How Do I Access Department/HRSA Fee Schedules and Reimbursement Information?

You may view Department/HRSA updated Fee Schedules and reimbursement information on-line at:

- http://hrsa.dshs.wa.gov/RBRVS/
- http://hrsa.dshs.wa.gov/HospitalPymt/

Please bill your usual and customary charge.

ProviderOne Registration

To continue to receive payment, providers must complete ProviderOne registration to prepare for ProviderOne implementation. Specific instructions and resources are available at http://hrsa.dshs.wa.gov/providerone/providers.htm.